



Mumbai, India

Local Member Community
The Global Voice of Quality™

Newsletter

September 2015

For Members only

ASQ, formerly known as the American Society for Quality and the American Society for Quality Control (ASQC), is a knowledge-based global community of quality professionals, with nearly 80,000 members dedicated to the promotion and advancement of quality tools, principles, and practices in their workplaces and in their communities.

Formation	February 16, 1946
Type	Professional association
Purpose	To promote the use of techniques to improve organizational quality
Headquarters	Milwaukee, Wisconsin
Region Served	Worldwide
Services	Certification, training, conferences
Membership	80000 (approximately) (2013)
Main organ	Board of directors
Website	www.asq.org (http://www.asq.org)

Today ASQ is a global organization with members in more than 140 countries including India. ASQ connects through Local Member Community and supports workshops, conferences and meetings throughout the year.

Editorial Board

Prof. R.C. Prasad
Mr. T.S. Kathayat
Mr. N. Vishwanathan

Message from Chairman



"Quality means doing it right when no one is looking"

- Henry Ford

Dear friends,

Greetings and a very happy and prosperous festival season to the members and readers of the inaugural issue of the Newsletter. The Newsletter will help us to get together and keep abreast with the workshops, webinars and technical lectures organized by the ASQ-LMC in association with other professional bodies.

ASQ-LMC through its programmes can contribute significantly to create culture of ethics and improve quality of product, process and people to enhance quality of life and influence the direction and nature of technological development.

As an acting member of ASQ and Chair, my dream is to make this local chapter a "Voice of Global Quality" across all the corporates based in Mumbai. However our ability to provide quality service to members depends on resources. We shall recognize with appreciations any support extended by local corporate and individual members. We also need to do something to increase membership and spread it to the academic institutes and young students and thus bridge the gap between the corporate and the academic institutes.

I congratulate the editor and his team for their efforts and look forward that the coverage of activities in the Newsletter will help us to network with the corporates

T.S. Kathayat
Chair, ASQ-LMC Mumbai

Appeal to Members

News items are solicited from Mumbai ASQ –LMC members for inclusion in the newsletter. Send such news to the editor:

Dr. R.C. Prasad
Professor, Mechanical Engineering Department, PIIT Panvel.
Email: rcprasad@mes.ac.in

ASQ Webinars via Google Hangout on Air, under Leadership Excellence

Organized by



SFA Mumbai Chapter



New Panvel



Mumbai, India

Local Member Community

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The Pillai Institute of Information Technology at New Panvel in association with American Society for Quality is hosting a Series of Webinars via Google Hangout on Air, under Leadership Excellence Series. The Topics are listed below:

Webinar Topics under Leadership Excellence

Leadership Excellence	Effective Teamwork	Effective Time Management
Effective Meeting Management	Effective Decision Making	Effective Project Management
Effective Risk Management	Effective Talent Management	Voice of the Customer Management
Operational Excellence	Effective Supply Chain Management	Sustainable Change Management

Venue: Conclave, 3rd Floor, PIIT Panvel

Date: Every 3rd Wednesday of the Month Starting July 15, 2015

Time: 09.00 am – 10:00 am

Each Webinar Topic consists of 45 minutes presentation by Dr. Manu K. Vora, speaking directly from Chicago live followed by 10-15 minutes Q & A with discussion. The Students & Faculty Members desirous to take benefits of this knowledge gift Webinar Series can participate by registering their names in advance with the undersigned. Participants do not have to pay any fee.

First topic of the Webinar on “Leadership Excellence” was presented by Dr. Manu K. Vora on July 15, 2015 and the second in the series on “Effective Teamwork” on August 19, 2015

Biography of Dr. Manu K. Vora

Dr. Manu Vora is Chairman and President of Business Excellence, Inc., a global quality management consulting service firm. He has over 40 years of leadership experience and has guided Fortune 500 companies. At AT&T Bell Laboratories he has been recognized with many awards.

Manu holds an MBA with Marketing Management from the Keller Graduate School of Management in Chicago, M.S. & Ph.D. in Chemical Engineering from Illinois Institute of Technology (IIT) in Chicago, and B.S. in Chemical Engineering from the Indian Institute of Technology BHU in India. He received “2013 Distinguished Alumnus Award” from IIT BHU Global Alumni Association.

He is an ASQ Fellow and Certified Quality Engineer (CQE) as well as advisor of Eminence, Business Excellence, ASQ India. He has been Past Vice President, American Society for Quality (ASQ). He is Adjunct Faculty at School of Professional Studies, Northwestern University and is a sought after speaker on business excellence and quality management topics for local, regional, national, and international audiences. In 2005, he authored “Managing Human Capital” chapter in the *Six Sigma for Transactions and Service* book published by McGraw-Hill. He is recipient of the prestigious J. N. Tata Endowment Scholarship in India for his graduate work in the United States. As a founding Director and President of Blind Foundation for India, Manu and his team has raised over \$4 million to help over one million visually impaired people in India.

Prof. R.C. Prasad
Coordinator

ASQ Webinars via Google Hangout on Air, under Leadership Excellence



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Leadership Excellence

Dr. Manu K. Vora, ASQ CQE and Fellow

Advisor of Eminence, Business Excellence, ASQ India
Chairman and President, Business Excellence, Inc., USA

Adjunct Professor, School of Professional Studies, Northwestern University
Visiting Faculty, Great Lakes Institute of Management, Chennai, India

ASQ India LES Topic 1 – 15 July, 2015



The total number of students & faculty members who participated in “Leadership Excellence” webinar was 130. The photographs of the participants are shown below:



Quotes on Teamwork

- “None of us is as smart as all of us.” --Ken Blanchard
- “Coming together is a beginning. Keeping together is progress. Working together is success.” --Henry Ford
- “The strength of the team is each individual member. The strength of each member is the team.” --Phil Jackson
- “Collaboration allows teachers to capture each other’s fund of collective intelligence.” --Mike Schmoker
- “It takes two flints to make a fire.” --Louisa May Alcott
- “Unity is strength. . . when there is teamwork and collaboration, wonderful things can be achieved.” --Mattie Stepanek
- “Talent wins games, but teamwork and intelligence wins championships.” --Michael Jordan
- “Alone we can do so little, together we can do so much.” --Helen Keller
- “Remember teamwork begins by building trust. And the only way to do that is to overcome our need for invulnerability.” --Patrick Lencioni

Team is a group pooling their skills, talents, and knowledge, with mutual support and resources to provide effective solutions for problems

Effective Teamwork

Dr. Manu K. Vora, ASQ CQE and Fellow

Chairman and President, Business Excellence, Inc., USA
Advisor of Eminence, Business Excellence, ASQ India

Adjunct Faculty, School of Professional Studies, Northwestern University
Visiting Faculty, Great Lakes Institute of Management, Chennai, India

ASQ India Topic 2 – 19 August, 2015



The total number of students & faculty members who participated in “Effective Teamwork” webinar was 105. The photographs of the participants are shown below:





Mumbai, India

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Seeking Sustainable Success:

ASQ Integrates Quality and Social Responsibility

in Primary, Secondary, and Higher **EDUCATION**

Join ASQ Education Division and Create Future of the Country by Offering Quality Education

Develop Quality Tools that Increase Critical Thinking and Problem Solving Skills for Students

Prepare Students and Professionals to Cope with Career Challenges and Opportunities

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Be the Voice of Quality

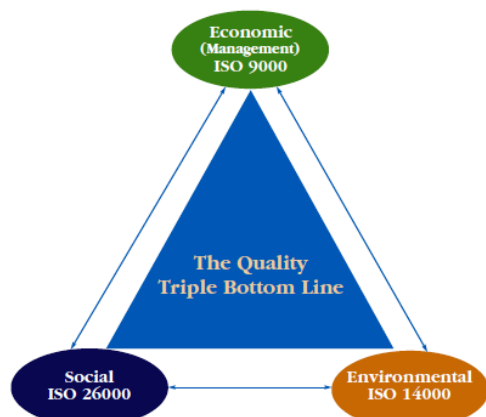
ASQ traces its beginning to the end of world war II for sustaining quality improvement techniques. In the year 1970 it diversified to manufacturing and other industrial processes and focused on products and services to meet technical specifications. In the 1980s it embraced broader discipline aimed at leading, inspiring and managing a broad range of business and activities with a focus on excellence.

Today ASQ is a global organization with members in more than 140 countries including India. ASQ connects through Local Member Community and supports workshops, conferences and meetings throughout the year.

ASQ India also works in the academic sector and has signed MOUs with many institutions, to collaborate in building awareness in preparing students and professionals to cope with career challenges and opportunities. It works with educators, administrators and industries to promote quality in technical education that will develop approach to triple bottom line issues.

The Pillai Institute of Information Technology Panvel and the Society for Failure Analysis – Mumbai Chapter are associated with ASQ India through Mumbai ASQ LMC Chair Mr. T.S. Kathayat in organizing ASQ Webinar Series on Leadership Excellence and an one day National workshop on “Failure Analysis of Fasteners” on August 22, 2015 at Conclave of PIIT Panvel.

The details of the completed webinars and the National workshop on “Failure Analysis of Fasteners” with photographs are enclosed



National Workshop on “Failure Analysis of Fasteners” (FAF-2015)

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Chairman SFA Mumbai Chapter Mr. C. Tandi ED IEOT, ONGC Panvel addressing the AGBM in the presence of Prof. R.C. Prasad Vice Chairman



Prof. R.C. Prasad Vice President SFA Hyderabad highlighted the achievements of Mumbai Chapter & presented the road map for 2015-16



Secretary Dr. A. Bhandakkar and Treasurer Mr. Niraj Kumar SFA Mumbai Chapter engaged in intense deliberation during the AGBM



Dr. A. Bhardwaj Member of the Advisory Committee & GM IEOT, ONGC Panvel making a point during discussion on the road map for 2016



Mr. P.M. Kulkarni Lead-Plant Quality Material Engineering, Tata Motors Ltd. Making a presentation on Fasteners in Automobile Industries: Case Studies.



Ms. Prerana Fernandes JSW Steel Coated Products Ltd Vasind Works delivering lecture during Technical Session.

National Workshop on “Failure Analysis of Fasteners” (FAF-2015)

Organized by



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Mr. Paresh Haribhakti Managing Director TCR Advanced Vadodara delivering lecture on “Root Cause of Fastener Failures in Different Industries”



Dr. K.M. Vasudevan Pillai Chairman & CEO Mahatma Education Society & Patron of FAF-2015 (front row extreme right) during the Technical Session



Participants of AGBM SFA Mumbai Chapter discussing road map for 2016



The AGBM ended with the vote of thanks by Mr. Niraj Kumar Treasurer SFA-MC



Convener of the Workshop Prof. R.C. Prasad welcomed the delegates & presented “An Overview of Failure Analysis of Fasteners”



Mr. U.S. Prasad Vice President- R&D Anand Teknow Aids Engineering India Ltd. delivered lecture on “Processing of Clean and Defect Free Steels”

National Workshop on “Failure Analysis of Fasteners” (FAF-2015)

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Dr. Ajit Bhandakkar Chief of Lab, HAL, AURDC, Nashik delivered lecture on “Development of High Strength Aerospace Fasteners”



Participants took keen interest in the Research Centre of PIIT Panvel & demonstration on 3D Printing of Fasteners. A group photograph of the participants with Mr. T.S. Kathayat President Welspun & ASQ-LMC.

Forthcoming events

- The third topic of the webinar “Effective Time Management” shall be presented live by Dr. Manu K. Vora on September 16, 2015 during 9.00 am to 10.15am at the Conclave of Pillai Institute of Information Technology Panvel.
- Celebration of quality month in November 2015
- One day National workshop on “Integrity Assessment and Failure Analysis of Line Pipe Steels on February 28, 2016.



ENHANCING PERFORMANCE IN EDUCATION THROUGH INNOVATION AND CONTINUOUS IMPROVEMENT

QUALITY EDUCATION CONFERENCE & WORKSHOP (QECW) NOVEMBER 14 – 16, 2015 | HOUSTON, TX



INTERNATIONAL CONFERENCE ON QUALITY STANDARDS

NOVEMBER 9 – 10, 2015 | INDIANAPOLIS, IN